

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORT

FOREWORD

Over the past few years, sustainability reporting is gaining importance globally as an important communication tool for corporates to display their commitment of being a sustainable and responsible business. The Indian reporting scenario is also rapidly evolving in line with the global trends wherein corporates are expected to maintain transparency and accountability in reporting.

The Securities and Exchange Board of India (“SEBI”), regulator of capital markets in India, has put in place the Business Responsibility and Sustainability Reporting (“BRSR”) framework which requires listed companies to disclose information under the nine principles of the National Guidelines on Responsible Business Conduct. The BRSR disclosure has become mandatory from FY 2022-23 onwards for the top 1,000 Indian listed companies by market capitalization.

Staying strong on our commitment of being a responsible business adopting BRSR framework from FY 2022-23 to maintain transparency in sustainability reporting. The BRSR disclosures presented herein are strictly as per the format prescribed by SEBI for the FY 2023-24

SECTION A: GENERAL DISCLOSURES

I. Details of the Listed Entity:

Sr. No.	Determinants	Details
1.	Corporate Identity Number (CIN) of the Company:	L72200TG2010PLC068624
2.	Name of the Company:	SPACENET ENTERPRISES INDIA LIMITED
3.	Year of incorporation:	2010
4.	Registered office address:	Plot.No.114, Survey No.66/2, Raidurgam Gachibowli, Prasanthhills, Navkhalsa, Serilingampally Hyderabad -500008,Telangana, INDIA.
5.	Corporate address:	Plot.No.114, Survey No.66/2, Raidurgam Gachibowli, Prasanthhills, Navkhalsa, Serilingampally Hyderabad -500008,Telangana, INDIA.
6.	E-mail:	cs@spacenetent.com
7.	Telephone:	040 -29345781
8.	Website:	https://www.spacenetent.com/
9.	The financial year for which reporting is being done :	FY 2023-2024
10	Name of the stock exchange(s) where shares are listed:	National Stock Exchange of India Limited
11.	Paid-up capital:	549230874
12.	Name and contact details of the person who may be contacted in case of any queries on the BRSR report	Mr. D.V.S. Prakash Rao (Executive Director) Tel. No.: 040 -29345781 Email ID: prakash@spacenetent.com
13.	Reporting boundary:	Consolidated basis
14.	Name of Assurance provider	Not Applicable
15.	Type of Assurance obtained	Not Applicable

II. PRODUCTS/SERVICES

14. Details of business activities (accounting for 90% of the turnover):

Sr.No.	Description of the main activity	Description of business activity	% of turnover Turnover of the Entity
1	commodities trading	Trading of all kinds of commodities	93

15. Products/services sold by the entity (accounting for 90% of the entity's turnover):

S. No.	Product/Service	NIC Code	% of turnover contributed
1.	Wholesale on a fee or contract basis	461	93

III. OPERATIONS

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	N.A.*	2	2
International		1	1

* The Company is into Trading and Trading allied services and does not undertake any manufacturing activity.

17. Markets served:

a. Number of locations:

Location	Total
National (No. of states)	01
International (No. of countries)	01

b. What is the contribution of exports as a percentage of the total turnover of the entity?

0.87%

c. A brief on types of customers

The company primarily serves Traders, Sellers, Resellers, Retailers and Independent Service Vendors of all kinds of commodities such both Agri and non-Agri commodities.

IV. EMPLOYEES

18. Details as of the end of the financial year: 2023-24

a. Employees and workers (including differently-abled):

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Employees						
1.	Permanent (D)	16	15	93.75%	01	6.25%
2.	Other than permanent (E)	-	-	-	-	-
3.	Total employees (D + E)	16	15	93.75%	01	6.25%
Workers: NIL						
4.	Permanent (F)	-	-	-	-	-
5.	Other than permanent (G)	-	-	-	-	-
6.	Total workers (F + G)	-	-	-	-	-

b. Differently-abled employees and workers: NIL

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	No. (C)		% (C/A)
Differently abled employees						
1.	Permanent (D)	-	-	-		-
2.	Other than permanent (E)	-	-	-		-
3.	Total employees (D + E)	-	-	-		-
Differently abled workers						
4.	Permanent (F)-	-	-	-		-
5.	Other than permanent (G)	-	-	-		-
6.	Total workers (F + G)	-	-	-		-

19. Participation/inclusion/representation of women

	Total (A)	No. and % of females	
		No. (B)	% (B/A)
Board of Directors	08	1	12.5
Key Management Personnel refer note	03	0	0

20. Turnover rate for permanent employees and workers

	FY 2023-24 (Turnover rate in current FY)			FY 2022-23 (Turnover rate in current FY)			FY 2021-22 (Turnover rate in current FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	0%	50%	6.45%	14.81%	40%	73.3%	NA	NA	NA
Permanent Workers	-	-	-	-	-	-	-	-	-
Total	0%	50%	6.45%	14.81%	40%	73.3%	-	-	-

V. HOLDING, SUBSIDIARY AND ASSOCIATE COMPANIES (INCLUDING JOINT VENTURES)

21. (a) As of 2024

S. No.	Name of the company	Holdings/subsidiary/associate/joint venture	% of shares held
1.	Thalassa Enterprises Limited	Subsidiary	57.6
2.	Spacenet Tradetech Ltd	Subsidiary	100
3.	Winteg people solutions private limited	Subsidiary	100

(b) Do the entities indicated in the above table participate in the business responsibility initiatives of the listed entity? No

VI. CSR DETAILS

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: during the Financial Year under Review the provisions of the CSR is not applicable

(ii) Turnover as per FY 2024: 12,821.15 (Rs.in Lakh)

(iii) Net worth as per FY 2024: 5021.09 (Rs.in Lakh)

VII. TRANSPARENCY AND DISCLOSURES COMPLIANCES

23. Complaints/grievances on any of the principles (principles 1 to 9) under the National Guidelines on Responsible Business Conduct (NGBC):

Stakeholder group from whom the complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	FY 2023-24		FY 2022-23	
	If yes, then provide web-link for the grievance redress policy: https://spacenetent.com/	Number of complaints filed during resolution at the year close of the year	Number of complaints pending at the year close of the year	Number of complaints filed during resolution at the year close of the year	Number of complaints pending at the year close of the year
Shareholders	Yes	NIL	NIL	-	NIL
Employees	Yes	0	0	-	0
Customers	Yes	0	0	-	0
Others	No	0	0	-	0

24. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format:

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	The rationale for identifying the risk/ opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1.	Risk management	Opportunity	Optimizing our risk-return equation is possible through responsible risk identification and management processes – of both financial and non-financial risks.	Our company has a comprehensive Risk Management policy which factors in all the risks the company is exposed to and in turn, has laid down measures to ensure that these risks are mitigated.	Positive: Enhanced Regulatory compliances Stable and predictable business Value creation Supports business continuity
2.	Corporate Governance and Ethics	Risk	Maintaining the highest standards of ethics and corporate governance is necessary to gain the trust of our Company's	Our Company has instituted various policies and measures to constitute a strong corporate governance frameworks per	Negative: Reputational risks Image/perception of the institution Dissatisfied customer

			investors and customers.	regulatory guidelines.	
3.	Regulatory compliance	Risk and Opportunity	Strict compliance to rules and regulations helps us gain confidence of stakeholders and grow responsibly.	We ensure that there are no delays or discrepancies in complying with applicable regulations. A dedicated team of qualified personnel ensures efficient and timely compliance with all regulations applicable to our Company.	Positive: Transparent and well governed Organization Strong brand image
4.	Customer satisfaction	Opportunity	Identification and fulfilment of customer needs and expectations is essential for their retention and loyalty thereby contributing to increased revenues	Our company takes constant efforts in enhancing the products and services offered to the clients thereby adding value to their offerings	Positive: Increase in repeat customer business Improvement in market share Better asset quality
5.	Human Resources Initiatives	Opportunity	Fair recruitment, hiring processes and efforts to build a congenial work environment through structured training / performance appraisal helps us in employee retention	Our company takes constant efforts in providing better benefits to its employees which includes monetary as well as non-monetary benefits	Positive: Better employee retention Improvement in productivity
6.	Digitalization	Opportunity	Strategic partnerships with fintech's, along with strong in-house digital capabilities have allowed us to expand customer base significantly and serve niche segments, because digitalization drives innovation in traditional	--	Positive: Seamless business operation Reduced cost Improved turnover around time

			offerings.		
7.	Employee health and wellness	Opportunity	Investing in employee health and wellness is essential for enhancing productivity and also ensures their retention and overall job satisfaction		Positive: Enhanced loyalty and engagement among employees Increase in productivity
8.	Diversity & Inclusion – Inclusive Growth & Equitable Development	Opportunity	Our goal toward promoting inclusive development and resultant go to market strategies provide us with an opportunity to expand the market & customer base we serve with a potential to improve revenue & growth.		

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies, and processes put in place towards adopting the NGRBC principles and core elements.

S.No.	Principle description
P1	Businesses Should Conduct and Govern Themselves with Integrity, And in A Manner That Is Ethical, Transparent, And Accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive to all their stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect and make efforts to protect and restore the environment
P7	Businesses when engaging in influencing public and regulatory policy should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure question	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes									
a. Whether your entity's policy /policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Web-link of the policies, if available.	https://spacenetent.com/								
Whether the entity has translated the policy into procedures. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Do the enlisted policies extend to your value chain partners? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Name of the national and international codes/ certifications/labels/standards (e.g., Forest stewardship council, Fairtrade, Rainforest Alliance, Trustee) standards (e.g., SA 8000, OHSAS, ISO, BIS) mapped to each principle.	All policies have been developed based on industry practices, as per the regulatory requirements and through appropriate consultation with relevant stakeholders.								
Specific commitments, goals and targets set by the entity with defined timelines, if any.	<p>The Company promotes inclusive environment at the workplace and does not treat anybody differently based on their gender, race/caste, religion/ beliefs, disability, marital status or any other category and at the same time believes in hiring the right talent based on merit.</p> <p>The Company believes in up-skilling the work force for the holistic development of its employees and to align with the changing business environment.</p>								
Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	<p>Company has initiated actions in respect of targets set.</p> <p>These are reviewed periodically by the Board and Management</p>								

7. Statement by the director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements

Doing business in a responsible and sustainable manner is one of the key imperatives for us. We continuously engage in discussion with all our stakeholders to identify key ESG issues and have identified Ethical Business Conduct, Efficient and Transparent Customer Service, Corporate Governance, Risk Management, Human Capital Development, Engagement with Communities and Environmental Footprint to be some of the most important issues. We have a highly qualified and diversified Board and ESG executive forum which oversees the Company's ESG journey. We instituted practices like Comprehensive Code of Conduct and Business Ethics, digitization of business, monitoring consumption of resources and taking targets towards reduction in consumption of electricity, fuel and paper and various other practices. Reference should also be made to our Environmental Social and Governance report which carries an exhaustive list of our ESG related challenges, targets and achievements.

8. Details of the highest authority responsible for implementation and oversight of the business responsibility policy/ policies

Mr. Dasigi Venkata Surya Prakash Rao, Executive Director & CFO

9. Does the entity have a specified committee of the Board/ Director responsible for decision-making on sustainability-related issues? (Yes/No). If yes, provide details.

Risk Management committee is responsible for overseeing and decision making on sustainability issues.

10. Details of review of NGRBCs by the Company:

Subject for review	Indicate whether the review was undertaken by the Director/committee of the board/ any other committee Frequency (Annually/half-yearly/ quarterly any other – please specify)
Performance against the above policies and follow-up action	As a practice, all the policies of the Company are reviewed periodically or on a need basis by department heads, business heads, senior management personnel.
Compliance with statutory requirements of relevance to the principles, and the rectification of any non-compliances	The Company is in compliance with the extent regulations as applicable.

11. Has the entity carried out an independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency.

The Company itself conducts periodic review of the charters, policies internally by the Senior Management and Board Committees which then drives the policies, projects and performance of aspects of business responsibility and sustainability

12. If the answer to question (1) above is “No” i.e., not all Principles are covered by a policy, reasons to be stated

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the principles material to its business (Yes/No)	All principles are covered by policies.								
The entity is not at a stage where it is in a position to Formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)									
It is planned to be done in the next financial year (Yes/No) Any other reason (please specify)									

SECTION C: PRINCIPLE-WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1: BUSINESSES SHOULD CONDUCT AND GOVERN THEMSELVES WITH INTEGRITY, AND IN A MANNER THAT IS ETHICAL, TRANSPARENT, AND ACCOUNTABLE

Essential Indicators:

- Percentage coverage by training and awareness programs on any of the principles during the financial year:

Segment	Total number of training and awareness programs held	Topics/principles covered under the training and its impact	% of persons in the respective category covered by the awareness programs
Key Management Personnel & Employees	1	During the year, the Key Management Personnel has invested time on various updates comprising matters relating to business, regulations, economy and environmental, social, governance parameters & company Code of Business Conduct & Ethics and Anti-corruption and anti-bribery.	100

- Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in FY 2023-24: NIL

in the instances disclosed in Question 2 above, details of the Appeal/Revision are preferred in cases where monetary or non-monetary action has been appealed: Not Applicable

- Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web link to the policy.

Yes, Anti-corruption and anti-bribery guidelines are part of the employee manual. The Company is committed to conducting business by following the highest ethical standards. All forms of bribery and corruption are prohibited. The Company conducts its business in adherence to all statutory and regulatory requirements. The web-link for Anti-corruption or anti-bribery policy is as follows <https://spacenetent.com/>

- Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption.**

	FY 2023-24	FY 2022-23
Directors	NIL	NIL
KMPs	NIL	NIL
Employee	NIL	NIL
Workers	NA	NA

- Details of complaints with regard to conflict of interest**

	FY:2023-24 (Current Financial Year)		FY 2022-23 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	N.A.	NIL	N.A.

Number of complaints received in relation to issues of Conflict of Interest of the KMPs	NIL	N.A.	NIL	N.A.
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6. **Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest.**

No issues, related to fines/penalties/action taken by regulators/law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest, occurred in our Company.

7. **Number of days of accounts payables (Accounts payable *365) / Cost of goods/services procured) in the following format**

	FY:2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Number of days of accounts payables	41	47

8. **Open-ness of business**

Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format:

Parameter	Metrics	FY:2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
*Concentration of Purchases	Purchases from trading houses as % of total purchases	0	0
	Number of trading houses where purchases are made from	0	0
	Purchases from top 10 trading houses as % of total purchases from trading houses	0	0
Concentration of Sales	Sales to dealers / distributors as % of total sales	100%	100%
	Number of dealers / distributors to whom sales are made	18	20
	Sales to top 10 dealers / distributors as % of total sales to dealers / distributors	92%	90%
Share of RPTs in	Purchases (Purchases with related parties / Total Purchases)	0	0
	Sales (Sales to related parties / Total Sales)	3.92	1.96
	Loans & advances (Loans & advances given to related parties / Total loans & advances)	0	0
	Investments (Investments in related parties / Total Investments made)	90.48	79.36

Leadership Indicators

- Awareness programmes conducted for value chain partners on any of the NGRBC Principles during the financial year:

Total no of awareness programs held	Topics / principles covered under the training	% of value chain partners covered (By value of business done with such partners) under the awareness programmes
NA		

- Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If yes, provide details of the same.**

Yes, every Director of the Company discloses his/her concern or interest in the Company or companies or bodies corporate or firms or other association of individuals and any change therein, annually or upon any change, which also includes the shareholding. Further, a declaration is also taken annually from the Directors under the Code of Conduct confirming that they will always act in the interest of the Company and ensure that any other business or personal association which they may have, does not involve any conflict of interest with the operations of the Company and their role therein. The Senior Management also affirms annually that they have not entered into any material, financial and commercial transactions, which may have a potential conflict with the interest of the Company at large.

In the Meetings of the Board, the Directors abstain from participating in the items in which they are concerned or interested

PRINCIPLE 2: BUSINESSES SHOULD PROVIDE GOODS AND SERVICES IN A MANNER THAT IS USTAINABLE AND SAFE

Essential Indicators

- Percentage of R&D and capital expenditure (CAPEX) investments in specific technologies to improve product and processes' environmental and social impacts to total R&D and capex investments made by the entity, respectively:**

	FY:2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)	Details of improvements in environmental and social impacts
Research & Development (R&D)	-	-	-
Capital Expenditure (CAPEX)	-	-	-

- Does the entity have procedures in place for sustainable sourcing? (Yes/No): No
 - If yes, what percentage of inputs were sourced sustainably? NA

- Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.**

Waste type	Waste management procedure in place
Plastic (including packaging), E-waste, Hazardous Waste, Other Waste	Given the nature of the business, the Company has limited scope on these parameters, however, the Company realises that there is a pressing need to manage waste in an eco-friendly manner. To achieve these objectives, the Company, encourages reuse/recycle wherever possible and monitors improvement. The Company has also replaced plastic garbage bags with bio-degradable bags.

4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No). If yes, whether the waste collection plan is in line with the EPR plan submitted to Pollution Control Boards?**
Not applicable since the company is not a manufacturing entity

Leadership Indicators

1. **Has the entity conducted Life Cycle Perspective/Assessments (LCA) for any of its products (for manufacturing industry) or its services for service industry)? If yes, provide details in the following format?**

NIC Code	Name of Product / Service	% of Total Turnover Contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
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Not applicable since the company is not a manufacturing entity

2. If there are any significant social or environmental concerns and/or risks arising from the production or disposal of your products/services, as identified in the Life Cycle Perspective/Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.
Not applicable since the company is not a manufacturing entity
3. Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).
Not applicable since the company is not a manufacturing entity
4. Of the products and packaging reclaimed at end of life of products, the amount (in metric tonnes) reused, recycled, and safely disposed of.
Not applicable since the company is not a manufacturing entity.
5. Reclaimed products and their packaging materials (as a percentage of products sold) for each product category.
Not applicable since the company is not a manufacturing entity.

PRINCIPLE 3: BUSINESSES SHOULD RESPECT AND PROMOTE THE WELL-BEING OF ALL EMPLOYEES, INCLUDING THOSE IN THEIR VALUE CHAINS

Essential Indicators

1. a. Details of measures for the well-being of employees.

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Daycare facilities	
		Number	%	Number	%	Number	%	Number	%	Number	% (F/A)
		(B)	(B/A)	(C)	(C/A)	(D)	(D/A)	(E)	(E/A)	(F)	(F/A)
Permanent employees											
Male	15	15	100%	-	-	-	-	-	-	-	-
Female		01	100%	-	-	-	-	-	-	-	-
Total		16	100%	-	-	-	-	-	-	-	-

Other than permanent employees												
Male	-	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-	-

b. **Details of measures for the well-being of workers:**

Category	% of employees covered by											
	Total (A)	Health insurance		Accident insurance		Maternity benefits		Paternity benefits		Daycare facilities		
		Number	%	Number	%	Number	%	Number	%	Number	% (F/A)	
		(B)	(B/A)	(C)	(C/A)	(D)	(D/A)	(E)	(E/A)	(F)		
Permanent workers*			NA									
Male			NA									
Female			NA									
Total			NA									
Other than permanent workers			NA									
Male			NA									
Female			NA									
Total			NA									

*Note - We don't have workers

Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

Category	FY:2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Cost incurred on well-being measures as a % of total revenue of the company	-	-

2. **Details of retirement benefits:**

Benefits	FY 2022-23			FY 2022-23		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	Not applicable	Yes	100%	Not applicable	Yes
Gratuity	100%	Not	Yes	100%	Not applicable	Yes
ESI	100%	Not	Yes	100%	Not applicable	Yes
Others-please	Not applicable	Not	Not applicable	Not	Not applicable	Not applicable

3. **Accessibility of workplaces:**

Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

As a principle, the Company has implemented Equal Employment Opportunity and Non-discrimination policy and Human Rights policy which prohibits any kind of discrimination against any person with disability in any matter related to employment.

4. **Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web link to the policy.**

Company has adopted Equal employment opportunity policy in accordance with the provisions of the Rights of Persons with Disabilities Act, 2016 and provides a framework which is committed towards the empowerment of persons with disabilities. The Company also have Human Rights Policy which prohibits discrimination against any person with disability in any matter related to employment.

The weblink to the policy is as follows:

<https://spacenetent.com/>

5. **Return to work and retention rates of permanent employees and workers that took parental leave.**

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	100%	NA	NA
Female	100%	100%	NA	NA
Total	100%	100%		

6. **Is there a mechanism available to receive and redress grievances for the following categories of employees and workers (Permanent workers, Other than permanent workers, Permanent employees, Other than permanent employees)? If yes, give details of the mechanism in brief.**

Permanent Worker	Not Applicable
Other than Permanent Workers	
Permanent Employees & Other than Permanent Employees	Yes

The company strives to create a culture which is fair, open and transparent and where employees can openly present their views. The company transparently communicates its policies and practices such as plans, compensation, performance metrics, performance pay grids and calculation, career enhancements, compliance and other processes. Company enables employees to work without fear of prejudice, gender discrimination and harassment. It has zero tolerance towards any non-compliance of these principles. Company has 'Whistle Policy', 'Prevention of Sexual Harassment' etc. serving as grievance mechanisms for its employees to report or raise their concerns confidentially and anonymously, and without fear of any retaliation.

7. **Membership of employees and workers in association(s) or Unions recognized by the listed entity:**

Company employees are currently not part of any employee association.

8. **Details of training given to employees and workers:**

Category	FY 2023-24					FY 2022-23				
	Total (A)	On health and Safety measures		On skill upgradation		Total (D)	On health and Safety measures		On skill upgradation	
		Number	%	Number	%		Number	%	Number	% (F/A)
		(B)	(B/A)	(C)	(C/A)		(E)	(E/A)	(F)	
Employees										
Male	15	15	100	15	100	0	0	0	0	0
Female	1	1	100	1	100	0	0	0	0	0
Total	16	16	100	16	100	0	0	0	0	0
Workers										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-

9. **Details of performance and career development reviews of employees and workers:**

Category	FY 2023-24			FY 2022-23		
	Total (A)	No. (B)	% (B/A)	Total (C)	No. (D)	% (D/C)
Employees						
Male	15	15	100%	13	13	100%
Female	01	01	100%	02	02	100%
Total	16	16	100%	15	15	100%
Workers						
Male	--			--		
Female	--			--		
Total	--			--		

10. **Health and safety management system:**

- a. **Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, what is the coverage of such a system?**

There are no occupational health & safety risks considering the nature of the business. Employee well-being and psychological safety continue to be a priority of the Company.

- b. **What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?**

Given the nature of business, company does not undertake any manufacturing activity and hence this is not applicable for us.

- c. **Whether you have processes for workers to report work-related hazards and to remove themselves from such risks.**

Not Applicable. The Company does not have any 'worker'.

- d. **Do the employees/workers of the entity have access to non-occupational medical and healthcare services? (Yes/No)**

Yes

11. **Details of safety-related incidents.**

Safety Incident/Number	Category	FY 2023-24	FY 2022-23
Lost Time Injury Frequency Rate (LTIFR) (Per one million-person hours worked)	Employee	Nil	Nil
	Worker	N.A.	N.A.
Total recordable work-related injuries	Employee	Nil	Nil
	Worker	N.A.	N.A.
No. of fatalities	Employee	Nil	Nil
	Worker	N.A.	N.A.
High-consequence work-related injury or ill-health (Excluding fatalities)	Employee	Nil	Nil
	Worker	N.A.	N.A.

12. **Describe the measures taken by the entity to ensure a safe and healthy workplace.**

Employee well-being and psychological safety continue to be a priority for the Company. we endeavor to provide a conducive working environment. Strong control measures have been put in place to ensure employee health and safety to ensure the maintenance of safety standards.

13. **Number of complaints on the following made by employees and workers**

	FY 2023-24			FY 2022-23		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working conditions	NIL	NIL	NIL	NIL	NIL	NIL
Health & safety	NIL	NIL	NIL	NIL	NIL	NIL

14. **Assessments for the year**

% of offices that were assessed (by entity or statutory authorities or third parties)	
Health and safety practices	100
Working conditions*	100

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.

Nil

Leadership Indicators

- Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N)
Employees – No
Workers – Not Applicable
- Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.
Our Company monitors remittance of statutory dues by value chain partners with periodic interactions. Various awareness programs and meetings are being arranged with value chain partners for the same.
- Provide the number of employees/workers having suffered high-consequence work-related injury/ill-health/fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:
Not Applicable

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)
No

5. **Details on assessment of value chain partners:**

% of offices that were assessed (by entity or statutory authorities or third parties)	
Health and safety practices	NA
Working conditions	NA

6. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from assessments of health and safety practices and working conditions of value chain partners.
Not Applicable

PRINCIPLE 4: BUSINESSES SHOULD RESPECT THE INTERESTS OF AND BE RESPONSIVE TO ALL ITS STAKEHOLDERS

Essential Indicators

1. **Describe the processes for identifying key stakeholder groups of the entity.**

In line with the Board approved policy on stakeholder engagement, the company has evolved structured framework for engaging with its stakeholders and fostering enduring relationships with each one of them. The Policy sets out principles for engaging with its stakeholders and is a part of the company's operating philosophy, policies, standards, and values.

2. **List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.**

Stakeholder group	Whether identified as vulnerable & marginalized group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community meetings, Notice board, Website), Other	Frequency of engagement (Annually/half-yearly/quarterly/others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees	No	Multiple channels – physical and digital like Review meets, Learning and development initiatives, Newsletters and portals, Discussions with senior leaders, Engagement initiatives/offsites etc.	Daily, Weekly, Monthly & annually	Performance appraisal and rewards. Training and career development. Wellness & safety measures
Customers	No	Multiple channels – physical and Digital	Daily, Weekly, Monthly & annually	Servicing throughout the lifecycle of the customer and address queries/grievances that the customer may have.

Business associates, dealers & Vendors	No	Multiple channels physical and Digital	-	Daily, Weekly, Monthly & annually	Product & Service quality and support, contract Commercial and technical terms & conditions, custodial services, statutory Compliances
Regulatory Bodies	No	Multiple channels physical and Digital	-	Event based	Discussions with regard to various approvals, circulars, guidelines, suggestions, amendments, etc.
Banks	No	Multiple channels physical and Digital	-	Event based	Statutory Compliances
Shareholders, Investors, and Members	No	Multiple channels physical and digital including quarterly investor presentations, press releases and communications through stock exchanges, participation in investor conferences, Annual General Meetings, Media Releases etc.	-	Quarterly, half yearly, Annually & Event based	To inform about the performance, major developments and other relevant updates regarding the Company and address their concerns & grievances.
Media & social organization	No	Multiple channels physical and Digital	-	Daily, Weekly, Monthly & Annually	To stay abreast on the developments of the Company

Leadership Indicators

- 1. Provide the processes for consultation between stakeholders and the board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the board.**

The company to the extent considered necessary and permitted by regulations, ensure transparent communication and access to relevant information about its decisions that impact relevant stakeholders, keeping in mind the need to protect confidential competitive plans and information. Engagement with stakeholders is a continuous process, as part of the business activities. Such engagement is generally driven by the responsible business functions, with senior executives also participating based on the need of the engagement. The BoD are updated on various developments arising out of such engagement and they provide their guidance/inputs on such matters.

- 2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes/No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into the policies and activities of the entity.**

Customer complaints/grievances are reviewed for a root cause analysis, which also gives an opportunity to improve its services. At the same time, the Company recognizes that it is still in a learning phase on various evolving aspects and hence stakeholder interactions are important. The Company tries to engage with consultants and experts in this field, which helps to better understand expectations of stakeholders.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups: NIL

PRINCIPLE 5: BUSINESSES SHOULD RESPECT AND PROMOTE HUMAN RIGHTS

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-24			FY 2022-23		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (D)	% (D/C)
Employees*						
Permanent	16	16	100	NIL	NIL	NIL
Other than permanent	NIL	NIL	NIL	NIL	NIL	NIL
Total employees	16	16	100	NIL	NIL	NIL
Workers						
Permanent	-	-			-	-
Other than permanent	-	-			-	-
Total Workers	-	-			-	-

2. **Details of minimum wages paid to employees and workers**

Category	FY 2023-24					FY 2022-23				
	Total (A)	Equal to minimum wage		More than minimum wage		Total (A)	Equal to minimum wage		More than minimu m wage	
		No. (B)	% B/A	No. (C)	% (C/A)		No. (B)	% (B/A)	No. (C)	% (C/A)
Employees										
Permanent										
Male	15	0	Not Applicable	15	100	13	0	Not Applicable	13	100
Female	01	0	Not Applicable	01	100	02	0	Not Applicable	02	100
Other than permanent										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Worker										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Other than permanent										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-

Note: company do not have workers

3. **Details of remuneration/salary/wages**

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration /salary/ wages of respective category
Board of Directors (BoD)	2	876650	0	0
Key managerial personnel	2	960475	0	0
Employees other than BoD and KMP	12	522300	01	276000
Workers	N.A.	N.A.	N.A.	N.A.

Gross wages paid to females as % of total wages paid by the entity, in the following format:

Category	FY:2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Gross wages paid to females as % of total wages	-	-

Board of Directors (BoD): Remuneration to Executive Directors only

Key managerial personnel include Whole-Time Directors & CS only.

4. Do you have a focal point (individual/committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

No

5. **Describe the internal mechanisms in place to redress grievances related to human rights issues.**

Respect for human rights is considered as one of the fundamental and core values of the Company. The Company strives to support, protect, and promote human rights to ensure fair and ethical business and employment practices are followed. There are committees and policies formed to handle grievances and complaints related to human rights issues and the details are placed on the intranet of the Company.

6. **Number of complaints on the following made by employees and workers:**

	FY 2023-24			FY 2022-23		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual harassment	Nil	Nil	-	Nil	Nil	-
Discrimination at workplace	Nil	Nil	-	Nil	Nil	-
Child labour	Nil	Nil	-	Nil	Nil	-
Forced labor/Involuntary labor	Nil	Nil	-	Nil	Nil	-
Wages	Nil	Nil	-	Nil	Nil	-
Other human rights-related issues	Nil	Nil	-	Nil	Nil	-

7. **Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013: NIL**

8. **Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.**

The Company is committed to maintaining safe and harmonious business environment and workplace for everyone, irrespective of the ethnicity, region, sexual orientation, race, caste, gender, disability, work, designation and such other parameters. The Company ensures sensitization to important social factors like diversity and inclusion, workplace practices and prohibition of economic, racial, or physical inequalities. The Company strives to support, protect, and promote human rights to ensure fair and ethical business and employment practices are followed.

There are committees and policies formed to handle grievances and complaints related to human rights issues under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, Whistle Blower Policy etc. and the details are placed on the Intranet of the Company.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)
No

10. **Assessments of the year**

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	NA
Forced/involuntary labor	NA
Sexual harassment	NA
Discrimination at workplace	NA
Wages	100%
Others – Please specify	NA

10. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 9 above.
Not Applicable

Leadership Indicators

1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

Our Company has not received any grievances/ complaints regarding human rights violations in F.Y. 2023-24.

2. Details of the scope and coverage of any human rights due diligence conducted: Not Applicable

3. Is the premise/office of the entity accessible to differently-abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes. The office premises of the entity is accessible to differently abled visitors. Wheelchairs and wheelchair ramps for handicapped employees / customers are available at all locations.

4. Details on assessment of value chain partners:

	% of Value Chain Partners (by value of Business done with such partners) that were assessed
Child labour	-
Forced/involuntary labor	-
Sexual harassment	-
Discrimination at workplace	-
Wages	-
Others – Please specify	-

In all of our dealings, the Company expects its value chain partners to uphold the same values, beliefs, and business ethics as the Company. However no formal examination of value chain partners has been conducted.

5. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 4 above: **Not applicable**

PRINCIPLE 6: BUSINESSES SHOULD RESPECT AND MAKE EFFORTS TO PROTECT AND RESTORE THE ENVIRONMENT

Essential Indicators

1. **Details of total energy consumption (in MJ) and energy intensity:**

Parameter	FY 2023-24	FY 2022-23
From renewable sources		
Total electricity consumption (A)	-	-
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumption (A+B+C)	-	-
From Non-renewable sources		
Total electricity consumption (D)	3,240	3000
Total fuel consumption (E)		
Energy consumption through other sources (F)		
Total energy consumption (D+E+F)	3,240	3000
Total energy consumed (A+B+C+D+E+F)		
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	-	-
Energy intensity (Total energy consumption/FTE) in MWh/FTE	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, the name of the external agency. – No

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the performance, achieve, and trade (PAT) scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken if any.

Looking at the nature of our business this is not applicable.

3. Provide details of the following disclosures related to water:

Parameter	FY 2023-24	FY 2022-23
Water withdrawal by source in kiloliters		
i.Surface water	-	-
ii.Groundwater	-	-
iii.Third party water	120	100
iv.Seawater / desalinated water	-	-
v.Others	-	-
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)	120	100
Total volume of water consumption (in kiloliters)	120	100
Water intensity per rupee of turnover (Water consumed / turnover)	-	-
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment /evaluation /assurance has been carried out by any external agency? (Y/N), If yes, name of the external agency. – No

4. Provide the following details related to water discharged: Water discharge by destination and level of treatment (in kiloliters)

Parameter	FY 2023-24	FY 2022-23
(i)To surface-water	-	-
No treatment	-	-
With treatment – please specify the level of treatment		
(ii) To groundwater		
No treatment		
With treatment – please specify the level of treatment		
(iii) To seawater		
No treatment		
With treatment – please specify the level of treatment		
(iv) Sent to third parties		
No treatment	-	-
With treatment – please specify the level of treatment	-	-
(v) Others	-	-
No treatment	-	-
With treatment – please specify the level of treatment	-	-
Total water discharged (in kiloliters)	-	-

Note: Looking at the nature of our business, this is not applicable to us.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – Not Applicable

5. Has the entity implemented a mechanism for zero liquid discharge? If yes, provide details of its coverage and implementation.

Looking at the nature of our business this is not applicable

6. Please provide details of air emissions (other than GHG emissions) by the entity:

Looking at the nature of our business, this is not applicable

ParameterUnit	FY 2023-24	FY 2022-23
NOx	-	-
SOx	-	-
Particulate matter (PM)	-	-
Persistent organic pollutants (POP)	-	-

Volatile organic compounds (VOC)	-	-
Hazardous air pollutants (HAP)	-	-
Others – ozone-depleting substances (HCFC - 22 or R-22)	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No

7. **Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) and its intensity:**

ParameterUnit	FY 2023-24	FY 2022-23
Total Scope 1 emissions Metric tonnes of (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, CO ₂ equivalent SF ₆ , NF ₃ , if available)	-	-
Total Scope 2 emissions Metric tonnes of (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, CO ₂ equivalent SF ₆ , NF ₃ , if available)	-	-
Total Scope 1 and Scope 2 emissions per rupee of turnover	-	-
Total Scope 1 and Scope 2 emission intensity (optional)– the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No

8. Does the entity have any project related to reducing greenhouse gas emissions? If yes, then provide details.

No

9. Provide details related to waste management by the entity, in the following format: Total waste generated in metric tons.

Parameter	FY 2023-24	FY 2022-23
Plastic waste (A)	Nil	Nil
E-waste (B)	Nil	Nil
Bio-medical waste (C)	not applicable	
Construction and demolition waste (D)	not applicable	
Battery waste (E)	NIL.	
Radioactive waste (F)	not applicable	
Other Hazardous waste. Please specify, if any. (G)	not applicable	
Other Non-hazardous waste generated (H). (Carton Box, White Paper, Book Cover Paper, Iron, Steel)	NIL.	
Total (A+B + C + D + E + F + G+ H)		

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tons)

Category of waste	FY 2023-24	FY 2022-23
(i) Recycled	Not Applicable	Not Applicable
(ii) Re-used	Not Applicable	Not Applicable
(iii) Other recovery operations	Not Applicable	Not Applicable
Total		

For each category of waste generated, total waste disposed of by nature of disposal method (in metric tonnes)

Category of waste		
(i) Incineration	Not Applicable	Not Applicable
(ii) Landfilling	Not Applicable	Not Applicable
(iii) Other disposal operations	Not Applicable	Not Applicable
Total		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. – No

10. **Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce the usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.**

We strive to reduce waste and recycle as much as possible. Our waste primarily comprises of food, waste, paper, plastic and e-waste

Curbing generation of plastic waste: We have stopped procurement of plastic stationery and encourage our employees to use bottles made from environment friendly materials at our offices to reduce the number of plastic bottles being discarded after use. All our facilities use 100% biodegradable plastic garbage bags to collect and dispose off dry and wet waste.

Reducing paper and printing consumption: We have implemented strong measures like digitizing our processes to reduce the need for paper. Further minimizing the usage of paper across offices is an ongoing activity. Customer accounts have now transitioned to digital opening. The documents required as supporting are also uploaded digitally; accounts are being opened without any paper consumption. Paper based Office stationeries also have now been stopped apart from the mandatory ones.

E waste management: Our E-waste broadly includes computers, servers, scanners, UPSs, Batteries, Air conditioners etc. All such E-wastes are being disposed of through registered E-waste vendors.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones, etc.) where environmental approvals/ clearances are required, please specify details in the following format.
Not Applicable. The Company does not have any offices in ecologically sensitive areas.
12. Details of Environmental Impact Assessments of projects undertaken by the entity based on applicable laws, in the current financial year.
Not Applicable
13. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (prevention and control of pollution) Act, Air (prevention and control of pollution) Act, Environment Protection Act, and rules there under (Y/N). If not, provide details of all such non-compliances.
Yes. The Company is compliant with all applicable Laws, Rules and Regulations.

PRINCIPLE 7: BUSINESSES, WHEN ENGAGING IN INFLUENCING PUBLIC AND REGULATORY POLICY, SHOULD DO SO IN A MANNER THAT IS RESPONSIBLE AND TRANSPARENT

Essential Indicators

- 1) a. Number of affiliations with trade and industry chambers/associations-NIL
- c. List the top 10 trade and industry chambers/associations (determined based on the total members of such a body) the entity is a member of/affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
	NIL	

- 2) Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity-based on adverse orders from regulatory authorities.

No material instances reported

Leadership Indicators

1. Details of public policy positions advocated by the entity: Looking at the nature of our business, this is Not applicable

S.No.	Public policy advocated	Method resorted to such advocacy	Whether information available in the public domain? (Yes/No)	Frequency of review by the board (Annually/half yearly/quarterly/ others- please specify)	Web link, if available
Not applicable					

PRINCIPLE 8: BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.
Not Applicable

2. Provide information on the project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity:
Not Applicable

3. Describe the mechanisms to receive and redress the grievances of the community.
The company have various mechanisms to receive and redress grievances of various stakeholders

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers: Not Applicable

parameter	FY 2023-24	FY 2022-23
Directly sourced from MSMEs/small producers	-	-
Sourced directly from within the district and neighboring districts	-	-

5. **Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost**

Location	FY 2023-24	FY 2022-23
Rural	-	-
Semi-urban	-	-
Urban		
Metropolitan		

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the social Impact assessments (Reference: Question of essential indicators above):
Not Applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational district	Amount spent (In INR)
	Not Applicable	Not Applicable	Not Applicable

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable group? No

(b) From which marginalized/vulnerable groups do you procure? NA

(c) What percentage of total procurement (by value) does it constitute? NA

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:
Not Applicable

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property-related disputes wherein usage of traditional knowledge is involved.
Not Applicable

6. Details of beneficiaries of CSR projects: NO

S.no	CSR project	No. of persons benefited from CSR projects	% of beneficiaries from vulnerable and marginalized groups*

PRINCIPLE 9: BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

Essential Indicators

1. **Describe the mechanisms in place to receive and respond to consumer complaints and feedback.**
Timely and appropriate customer grievance redressal is imperative. In fact, we aim to reduce the grievances, learning from our experiences, through root cause analysis. The dealings with our customers are professional, fair and transparent.

2. Turnover of products and/or services as a percentage of turnover from all products/services that carry information: Not Applicable

3. Number of consumer complaints in respect of the following:

	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
	Received during the year	Pending resolution at end of year	Remarks	Received during the year	Pending resolution at end of year	Remarks
Data privacy	NIL	NIL	NIL	NIL	NIL	NIL
Advertising	NIL	NIL	NIL	NIL	NIL	NIL
Cyber-security	NIL	NIL	NIL	NIL	NIL	NIL
Delivery of essential	NIL	NIL	NIL	NIL	NIL	NIL

services						
Restrictive trade practices	NIL	NIL	NIL	NIL	NIL	NIL
Unfair trade practices	NIL	NIL	NIL	NIL	NIL	NIL
Other	NIL	NIL	NIL	NIL	NIL	NIL

4. Details of instances of product recalls on account of safety issues.
Not Applicable
5. Does the entity have a framework/policy on cyber security and risks related to data privacy? If available, provide a web link to the policy: NO
6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on the safety of products/ services.
Not Applicable

Leadership Indicators

1. Channels/platforms where information on products and services of the entity can be accessed.
The information on various services of the entity can be accessed on Company's website <https://spacenetent.com/>
2. Steps were taken to inform and educate consumers about safe and responsible usage of products and/or services: Not Applicable
3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services: Not Applicable
4. Does the entity display product information on the product over and above what is mandated as per local laws? Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity, or the entity as a whole? (Yes/No)
Yes, we provide service information on our website over and above what is mandated under local laws.
5. Provide the following information relating to data breaches:
 - a. Number of instances of data breaches along with impact.
No instances reported in FY 2023-24. Survey was carried out to understand customer advocacy of the Company's products and services. This is carried out telephonically across all segments of our customer base.
 - b. Percentage of data breaches involving personally identifiable information of customers.
The Company did not witness any instances of data breaches during the year

For Spacenet Enterprises India Limited

Sd/-
Sethurathnam Ravi
Chairman
DIN:00009790

Place: Hyderabad
Date: September 02, 2024

For Spacenet Enterprises India Limited

Sd/-
Vasudevarao Maraka
Whole Time Director
DIN: 05111313